

Swansea Toilet Strategy Action Plan

	Date	Progress
1. Strategy		Devise and develop a public toilet strategy for the City and County of Swansea
The draft Strategy, including an assessment of need, prepared and consulted on. A report was then presented to Swansea Council's Economy and Infrastructure Policy Development Committee.	Nov-20	
1.1 Develop an Action Plan	Jul-21	An action plan has been developed from the draft strategy. This action plan, and a review of progress, will be presented to cabinet on the 18 th November, for formal adoption.
1.2 Review	Oct-21	
1.3 Strategy and Action plan adopted by Swansea Council	Nov-21	
2. Governance		Agree the governance arrangements for overseeing the development and progress of the strategy
2.1 Establish internal working group	Aug-21	In line with the draft Strategy, a formal structure has been established, with an internal working group driving the development of the strategy and the delivery of action plan.
2.2 Establish Stakeholder Forum	Sep-21	This is supported by a stakeholder group, drawn from key groups across the public, private and third sectors. Its purpose is to inform and shape the work of the working group.

3. Communication	Develop the mechanisms for communication about public toilet provision within the City and County of Swansea and how this will be developed to meet the needs of residents, visitors and businesses	
3.1 Develop a communication plan	Aug-21	The council's website has been updated to provide clear details of where all of our public toilets are, what facilities they have and when they are accessible.
3.1.1 Strategy progress	Nov-21	Any new facilities made available to the public are being added to the website.
3.1.2 Availability of facilities	Sep-21	Funding has been approved, from the Economic Recovery Fund, to improve the physical signage regarding public toilet facilities. This will be integrated with a new Swansea Toilet Map that is being developed by the British Toilet Association.
3.1.3 Future engagement	Nov-21	
4. Facilities	Carry out a thorough review of existing public toilet provision within the City and County of Swansea.	
4.1. Map existing toilet provision	Aug-21	Existing public toilet provision has been reviewed and mapped
4.2. Assess the condition of council public toilet facilities	Jan-22	A comprehensive programme of condition surveys are currently underway, at all sites controlled by Swansea Council. This information is being used to inform the maintenance and improvement programme.
4.3. Viability	Apr-22	<p>Work has been undertaken to improve the accessibility of toilets, to the general public, in other public buildings.</p> <p>Swansea Council has invested £200,000, since April 2020, to improve both the physical appearance of its public toilet facilities and to make them easier to clean well.</p> <p>Toilet cleansing staff have received improved instruction, training, and equipment to maximise the quality of the service provision.</p>

		A pilot project has been funded, by the Economic Recovery Fund, to double the frequency of toilet cleaning in key tourist locations in peak season and measure its impact.
5. Development	Develop a plan to ensure that Swansea's public toilet provision meet the current and future needs of local residents, visitors and businesses	
5.1. Improve access to existing provision		Two new "Changing Places" have been installed alongside existing toilet facilities, providing improved accessibility, safety and dignity, for people who have more complex needs when using toilet facilities.
5.2. Identify opportunities for the development of new provision		Swansea Marina toilets have been reopened, and new public toilets will be available shortly as part of the new Arena. Libraries and leisure centres are being assessed for suitability for inclusion on the network of available public toilets.
6. Develop a funding plan	Develop a sustainable funding plan that enables Swansea Council to maintain and develop its public toilet provision in accordance with the plans set out in this strategy.	
6.1. Identify existing budgets used to maintain and improve toilets		Increased investment in condition of public toilet facilities, from existing budgets.
6.2. Explore the options for further funding the development and maintenance of public toilet facilities.		Two successful bids have been made to the Economic Recovery Fund, for a total of £65,000.